



duagon Network Component (Product) Ordering Guide

Application Note

This document explains how to identify and order a specific duagon product.

duagon's products have a product name specifying the functionality according to its data sheet. However, the product name does not specify the products hardware and firmware. Therefore duagon assigns a unique Network Component Identifier (**NCID**) to each product type.

Every NCID refers to a specific Hardware and Software version.

Product Name example:	D114L.T-P4B2
NCID example:	NCID001854
Hardware number example:	HW: d-000444-004840
Firmware number example:	FW: d-002611-024609

The NCID shall help to identify a specific product especially in the case of order placement:

1. Please order a product according to the following example
"D114L.T-P4B2;NCID001854"
2. If you don't have an NCID yet, but need a specific Hardware or Firmware version please order for example:
"D114L.T-P4B2" and state that you need
Hardware version e.g. **"HW: d-000444-004840"**, and
Firmware version e.g. **"FW: d-002611-024609"**,
then duagon will provide you with an according NCID.
3. If you don't need a specific Hardware or Firmware version, please order the **"Product name" + ";n"** e.g. **"D114L.T-P4B2;n"**. duagon will then provide you with the latest stable versions.
4. If you don't know which Hardware or Firmware version you need, please order for example **"D114L.T-P4B2"** and state all related information that might be helpful e.g. Project, Application, Controller Platform, Serial No., last order date, ...
duagon will then clarify with you which Hardware and Firmware is suitable.